Let us know how we are doing

We need your input on how we can better serve you. Your feedback is invaluable in helping us to identify the areas where we can improve. You do not need to put your name on the questionnaire to ensure confidentiality.

Please rate your last visit to our surgery - top score is 5	1	2	3	4	5
On the telephone our staff are helpful and courteous					
In the surgery our staff are helpful and courteous					
You were seen by your appointment time or advised of any delays					
The dentist/hygienist took time to listen to and understand your concerns					
The dentist/hygienist took time to adequately explain the treatment and answer your questions					
You understood the charges which were made for your treatment					
You were comfortable with the technology used in the surgery and understood its purpose					
You found the waiting room comfortable and relaxing					
You were satisfied with the overall level of service you received					
You would recommend us to a friend or family member					

Please add any further comments you might have regarding our service